



RESELLER'S INFORMATION FORM

Legal Company Name _____

Address _____

City _____ State/Prov _____ Zip Code _____ Country _____

Telephone _____ Fax _____

Email Address _____

Type of Business: Brick & Mortar___ Website___ eBay___

Website address and/or eBay sellers I.D. _____

Resell Permit No. _____ FED I.D. No. _____

Proprietorship Partnership Corporate

Name and Title of Principal, Partner, or Corporate Officers:

1 _____ 2 _____

Accounts Payable Contact _____

Purchasing Contact _____

Year(s) in Business _____ Annual Sales Volume _____

BANK REFERENCE

Bank Name _____ Account No. _____

Address _____ Phone _____

City _____ State/Prov _____ Zip Code _____ Country _____

TRADE REFERENCES

Company 1 _____ Contact _____

Address _____ Phone _____

City _____ State/Prov _____ Zip Code _____ Country _____

Company 2 _____ Contact _____

Address _____ Phone _____

City _____ State/Prov _____ Zip Code _____ Country _____

Signature _____ Print Name _____

Title _____ Date _____

** Please attach a copy of your business or retail license

TEL (909)287-0655 | FAX (909)287-0658 3949 Schaefer Avenue, Chino, CA 91710, U.S.A.

Terms & Conditions for Returned Merchandise

- All returns must be authorized by Sunrich prior to returning damaged merchandise.
- A photo of the defective or damaged item(s) may be required to determine the nature of said damage
- Returns are allowed only for manufacturer defects and items damaged during the shipping process (from Sunrich to the invoiced party)
- Upon approval of return a Return Merchandise Authorization form (RMA) will be issued to the sender. The RMA form must be included with the returned merchandise
- All claims for items in a window box (merchandise viewable while in original packaging) must be made within ten business days of receipt of merchandise. The same policy holds true for merchandise not in a window box that incurred shipping damage (i.e. crushed corners, puncture holes, cracked cases, broken bases, etc.)
- For items not in a window box, only manufacturer's defects will be covered beyond the 10 business day return policy.
- Sunrich Company will determine, at its sole discretion, whether damaged merchandise will need to be returned to Sunrich immediately or if recipient should retain the merchandise until a damage claim has been processed with the shipping company
- If claiming merchandise was damaged during shipping, please retain the original shipping box as it may be required by the shipping company to process the damage claim. If the shipping company denies the claim because the original box is unavailable Sunrich will not be able to reimburse you
- Sunrich will either replace the model(s) with the exact same item or an item of equal value upon customer approval. If a suitable replacement is not available the customer will receive a credit towards their next purchase equal to the original purchase price less any discounts applied.